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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:)

Matthews, et al.)

Serial No: 10/051,477)

Filed: 1/16/2002)

For: **Dynamic, Real-Time Call Tracking for Web-Based Customer Relationship
Management**

RESPONSE TO NOTICE TO FILE
MISSING PARTS OF APPLICATION
FILING DATE GRANTED

Assistant Commissioner for Patents
Box Missing Part
Washington, D. C. 20231

Sir:


In response to that Notice To File Missing Parts Of Non-Provisional Application - Filing
Date Granted dated **February 15, 2002**, Applicant submits herewith the following documents:

1. Declaration For Patent Application;
2. surcharge of **\$65.00**. The Commissioner is hereby authorized to charge any
deficiency in the payment of the required fee(s) or credit any overpayment to
Deposit Account No. 09-0528; and
3. copy of Formalities Letter - To be returned with Response.

Applicant believes that with the submission of the enclosed documents and funds, the application is now in order to proceed to review.

Respectfully submitted,

3/29/02
Date



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Docket No.: V024 1010

Certificate of Mailing

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First Class Mail in an envelope addressed to Assistant
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Signature



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COMMISSIONER FOR PATENTS
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/051,477	01/16/2002	Charles Terence Matthews	V024 1010

CONFIRMATION NO. 1403

FORMALITIES LETTER



OC000000007482130

Womble Carlyle Sandridge & Rice, PLLC
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Atlanta, GA 30357-0037

Date Mailed: 02/15/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION


FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(!) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 65.

A copy of this notice MUST be returned with the reply.


Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

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